



Public Health Administration
Office of Performance
Improvement and
Management (OPIM)

AccREADYness

*MI Public Health Gets Ready for PHAB Accreditation:
Tips, Tools & Resources for Local and Tribal Practitioners*

VOLUME 2, ISSUE 2

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SPECIAL POINTS OF INTEREST

- PHAB Updates
- Mini-Grant Awardees
- New Technical Assistance Bank!
- Meet Local Colleagues

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Greetings from OPIM!



Spring is around the corner and here at OPIM we are busy implementing quality improvement and accreditation readiness activities across the public health system in Michigan. We are also continuing to use the data we collected from our survey of local health departments to provide resources and technical assistance to Michigan's local and tribal health agencies. It is our goal that the resources provided

to LHDs and tribal agencies have a meaningful impact, improve performance and move health departments closer to achieving PHAB accreditation.

In this issue of the newsletter we announce the health departments who were awarded MI's PHAB accreditation mini-grants (page 2). Also, we are happy to announce a new opportunity for LHDs and tribal agencies to receive no-cost technical assistance to move forward PHAB readiness activities (page 3). We continue to ask that if you have any suggestions about how the Public Health Administration can collaborate with you to move PHAB accreditation readiness forward in Michigan that you feel free to contact us with your ideas. You

can contact Rachel Melody at Melodyr1@michigan.gov or Debra Tews at tewsd@michigan.gov.

If you are interested in additional QI training, registration is now open for the 12th annual Public Health Improvement Training (PHIT): Advancing Performance in Agencies, Systems and Communities on April 24-25, 2014 in Atlanta, GA. PHIT will provide opportunities for training in performance improvement topics such as: quality improvement and facilitation, performance management and performance measures, national voluntary accreditation, health assessment and improvement planning, and strategic planning. To learn more and register, [click here!](#)

PHAB In Focus

Standards and Measures Version 1.5 Released!

On January 24th, 2014, PHAB announced the release of the PHAB Standards and Measures Version 1.5! The announcement was made in a special issue of PHAB's e-newsletter which also included helpful information about the types of changes made and how they differentiate from Version 1.0.

The Standards and Measures

Version 1.5 becomes effective on July 1st, 2014. To be assessed under Version 1.0 PHAB must receive your LHD's application by June 2nd, 2014.

Some content changes were made to reflect the evolving public health environment. Content change topics include Public Health Communication Science, Public Health

Informatics, Public Health Workforce Development, Emergency Preparedness and Health Equity. Minor content changes were made regarding Public Health Ethics and Access to Care.

For more information on the PHAB Standards and Measures Version 1.5 visit the [PHAB website!](#)



Tips & Tools



Listen in! NACCHO Podcast with Sampson and Willems-Van Dijk

Are you working toward completing a community health assessment (CHA) or community health improvement plan (CHIP)? There is an increasing number of successful examples of CHA and CHIP processes conducted by local health departments across the country. These examples provide local health departments with an excellent

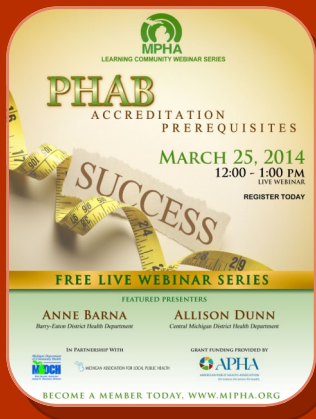
roadmap to plan your own CHA or CHIP process!

In NACCHO'S latest podcast, the Director for the Polk County Health Department, Gretchen Sampson, and Associate Scientist at the University of Wisconsin Population Health Institute, Julie Willems Van Dijk, discuss community health assessments and community health

improvement plans.

Polk County Health Department was one of the first health departments to become PHAB accredited and Julie Willems Van Dijk is involved with the County Health Rankings initiative.

The podcast can be accessed on the [NACCHO website](#).



New for You!

MPHA Learning Community Webinar Series!

The Michigan Public Health Association, through funding from the American Public Health Association, is hosting the "Learning Community Webinar Series." This series of webinars will feature presentations from local accreditation coordinators across Michigan. Webinar topics will include MI accreditation coordinators' experiences undertaking PHAB prerequisites, performance management and workforce

development.

The first webinar will be held on March 25th from 12:00pm to 1:00pm EST. The presenters for this webinar are Anne Barna from the Barry-Eaton District Health Department and Allison Dunn from the Central Michigan District Health Department. Anne and Allison will share their experiences completing PHAB's prerequisites.

The second webinar, covering

performance management, will be held in April. The third and final webinar in the series will be held in May and will cover workforce development.

If you have any questions about this webinar series please contact Christi Demitz at cdemitz@mail.mipha.org. To register, [click here!](#) Don't miss this opportunity to hear from your colleagues!

2 MI PHAB Readiness Mini-Grants Awarded!

On February 3rd, 2014 **The Health Department of Northwest Michigan** and **Berrien County Health Department** were awarded mini-grants by MDCH to complete PHAB accreditation readiness activities!

Both health departments will use funding to complete Category I activities

(completing PHAB prerequisites). The grant period will begin in March 2014 and go through August 2014.

The Health Department of Northwest Michigan, which already has a community health assessment (CHA) and community health improvement plan (CHIP), will

use funding to complete an agency strategic plan.

The Berrien County Health Department will use funding to move forward in their community health assessment (CHA) process.

Congratulations to Berrien and Northwest and best wishes on your PHAB accreditation journeys!

Quality Improvement Culture Map Tool

A Cool Tool to Monitor QI Activities in your Health Department

Are you working to implement quality improvement (QI) in your health department, but are unsure of how to track your progress? Dan Ward, the Performance Improvement Manager from the Idaho Department of Health and Welfare, along with Jack Moran from the Public Health Foundation have provided a fun and practical tool to track QI progress in your organization.

The QI Culture Map Tool allows

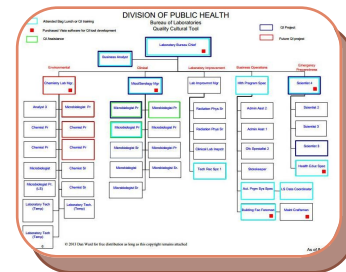
you to keep track of who has participated in various QI activities throughout the health department.

The QI tool utilizes either an agency organizational chart or a map of your health department to visually display the distribution and growth of quality improvement throughout the agency. The tool also provides the following information,

- Employee listing and location (optional)

- Who was trained
- What type of training
- When - date
- Projects worked on
- Date started/ended
- Future projects
- Scheduled start date
- QI assistance (Optional)
- Date given

For more information about this tool, access the brief informational paper on the [PHF website](#).



How Do You Measure That?



By the Michigan Public Health Institute: Office of Accreditation & Quality Improvement

In quality terms, **effectiveness** refers to the degree to which something is successful in producing a desired result. Public health measures of effectiveness typically are expressed as a number or percent and relate to increased customer satisfaction, quality enhancement of services/programs, increased reach to target populations, and decreased incidence/prevalence of disease. We all strive to implement effective public health programming, where what we do increases desired

health outcomes and conditions in which the population can be healthy, but what can we do when our efforts aren't quite reaching desired standards for performance? Quality improvement (QI) can be used to ensure our efforts have the desired impact. Use of data in QI is an essential part of increasing the effectiveness of programming, and using data on the direct outputs of program activities will allow you to determine whether performance is meeting standards. QI tools for working with data – such as check

sheets, Pareto charts, and run charts – make it easier to determine where your problems lie, the performance of your program over time, and whether changes you made resulted in improvement. Working to improve the effectiveness of public health programs helps to ensure that we are being good stewards of our resources and increases the possible impact of our efforts. Our QI Guidebook, found on [MPHI's website](#) lists additional tools to use in your QI efforts.

“Use of data in QI is an essential part of increasing the effectiveness of programming”

Did You Know??? MDCH is Offering Another Round of FREE Technical Assistance!

Need assistance or consultation on your PHAB accreditation journey? We are excited to announce 200 free technical assistance (TA) and consultation hours available for Michigan local and tribal public health agencies for Public Health Accreditation Board (PHAB) accreditation readiness activities.

Through the TA and Consultation Bank last year we helped nine public health agencies further build

capacity to meet national standards and achieve accreditation through PHAB. We look forward to continuing that work with additional public health agencies this year.

The deadline for TA requests is April 1st, 2014 and TA will be provided on a first come, first served basis. Consultation will be provided by MPH's Office of Accreditation and Quality

Improvement in partnership with the Michigan Department of Community Health Office of Performance Improvement and Management.

The TA and consultation form were sent with this newsletter and can also be accessed by emailing Debra Tews at Tewsd@michigan.gov.



Accreditation Coordinator Spotlight

Local and Tribal Colleagues... Meet Chelsea Moxlow!

Chelsea has been the accreditation coordinator for the Livingston County Department of Public Health (LCDPH) for about six months. Her role as accreditation coordinator involves “anything and everything related to meeting national accreditation standards.” She is also responsible for providing support for the health education components of the Michigan Local Public Health Accreditation Program (MLPHAP).



LCDPH has decided to work toward meeting national accreditation standards and are currently working on their community health assessment in collaboration with Livingston County Health and Human Services partners. LCDPH hopes that achieving PHAB accreditation will give them a stamp of approval. Chelsea says they hope it will benefit them when applying for funding and show the county residents that they are dedicated to improving and protecting

the health of the public by advancing the quality and performance of their health department.

Chelsea says one of her biggest challenges so far has been playing “the waiting game.” “I can see all of these things that I will eventually be working on (i.e. the community health improvement plan, the strategic plan, then compiling all of the

documentation for each standard, including the performance management and quality improvement systems) but I can’t really start until the community health assessment is completed. It is also a challenge trying to organize all of the key players that need to be involved while continually orienting myself to the PHAB accreditation process.”

Chelsea would like to hear from health departments who are working on their CHIP, since that is their next step after the CHA is complete. “Specifically, I would like to know how the CHIP was developed and who was included in the conversation and plan.”

To contact Chelsea send her an email at CMoxlow@livgov.com.

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The content of this newsletter includes suggestions and examples intended as resources to assist readers. Use of the information in no way guarantees that health departments will meet PHAB requirements.

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For past issues of AccREADYness [CLICK HERE!](#)

